




# **Commissioning the Care Pathway**

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- Emergency and acute management
  - Early and Specialist Rehabilitation
  - Community rehabilitation and support
  - Vocational rehabilitation
  
  - Providing equipment and accommodation
  - Providing personal care and support
  
  - Palliative care
  - Supporting family and carers

# Emergency Care: Commissioned by PCT acute commissioners

## Improvements

- A & E waiting times
- Development of trauma centres in London
- Improvements to ambulance response times

## Opportunities

- Patients not always admitted to Neuro critical care beds

# Acute Management: Commissioned by PCT acute commissioners

## Improvements

- Earlier intervention
- High standard of surgical care

## Opportunities

- Need to develop in-patient acute rehab
- Common assessment framework - referral to rehab

# Early & Specialist Rehabilitation: Commissioned by 26 London PCTs through a Consortium

## Improvements

- Development of Neuro Rehabilitation Consortium in London
- Reduction of waiting times for admission to Specialist Rehabilitation
- Improved discharge arrangements

## Opportunities

- Reduce waiting times for admission
- Eliminate delayed discharges
- Develop appropriate rehabilitation services for e.g. patients with cognitive impairment, heavily dependent patients

# Community Rehabilitation & Support: Commissioned by PCT Commissioners (Long Term Conditions Teams) / Local Authority

## Improvements

- More joint appointments between Health and Social Care
- Development of individual care packages
- Joint equipment stores

## Opportunities

- Develop a wider range of support services
- Combine budgets for Health and Social Care
- Develop links with housing

# Vocational Rehabilitation: PCT Commissioners, LA Education Dept, Employment Services

## Improvements

- Increased expenditure in some areas but very patchy

## Opportunities

- Establish a joint budget with one lead agency
- Increase overall expenditure
- Establish as a core Rehabilitation Service

# Palliative Care: PCT Commissioners

## Improvements

- Gold Standards Framework
- Increased access for Neurological patients
- Development of care at home services

## Opportunities

- Increase access for Neurological patients
- Ensure patient choice  
- home or hospice

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