

PATIENT JOURNEY

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WHAT DO I DO?

REFERRALS

- Accident and Emergency
- Critical care
- General wards
- Neurosurgical units Queens Hospital Romford
- Out of area
- General Practitioners
- Headway
- Self referral

WHAT DO I DO?

- Assess patients on ward
- Timely and appropriate referral to other relevant agencies
e.g RNRU Homerton University Hospital
Headway
- Outpatient clinic for post-concussion and mild TBI
- Support patients and their families through their journey
- Inpatient to community support
e.g General Hospital → specialist rehab
→ discharge home

WHAT DO I DO?

- Ward round weekly with medical team
Neurologist
General Surgeon (special interest in TBI)
- Training of ward staff, junior OTs and physios
- Meet regularly with families and carers to support, answer questions and reassure
- Regular communication meeting with Headway Essex to discuss present and potential service users

NEURO REHAB TEAM

Predominantly outpatient service, although support also given to inpatient services. Consists of:

- Specialist Nurses
- Neuro Psychologist
- Physiotherapists
- Occupational Therapists
- Rehab Assistants
- Benefits and advice support worker
- Secretarial support

NEURO REHAB TEAM

- Client goal setting with regular reviews
- Aiming to empower individuals to live as independently as possible
- TBI client group has open contact with me if the need arises