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Headway Approved Provider Scheme



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Service Users, Families and Commissioners face a variety of options when deciding what service is the most appropriate for their needs.



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- An accredited sign of quality that will aid the decision making process
- Driven from a service user/carer perspective
- Encompasses evidence based practice, sound governance and is outcome focused



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Who is it for?

The scheme is open to:

- Care Homes
- Transitional Living Units
- Respite facilities

that provide care for abi survivors and are registered with Care Quality Commission



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Formal Process that assesses:

- attributes**
- characteristics**
- quality**
- qualification**
- status**

Assessed against established standards.

Standards are supported by the Department of Health



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Process for each unit

- Submit written evidence for each domain of assessment tool
- Assessment visit - 5 hours
- Each standard must be met
- At least one un-announced inspection
- Must apply for re-assessment every 2 years



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Benefits

- Use Headway approved Provider logo
- Competitive distinction from other service providers
- Demonstrates a commitment to:
 - Continuous service improvement
 - Enhanced performance
 - Trained and skilled workforce



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Directory

- Still at early stages
- Pilot in 2010 successful – 13 units
- Phase 2– up to 40 units
- Directory accessible on website



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For more information

Visit Headway UK website www.headway.org.uk

Contact Approved Provider Project Manager Paul Farrell

Approved.provider.manager@headway.org.uk

Tel: 07901 339 352